

Warranty Policy

Cabinets By Graber hereby warrants to the original purchaser of its custom quality cabinets originally purchased from Cabinets By Graber after March 19, 2001 and installed within the 48 contiguous states of the United States of America and at the original site of installation, and is subject to the limitations, exclusions, disclaimers and procedures set forth herein as follows:

This warranty obligation is a limited warranty for the repair or replacement of cabinets and components against avoidable and unnatural defects in material and workmanship and requires that the purchaser exercise reasonable and normal cabinet care. This warranty does not cover damage caused by improper storage or exposure to excessive temperatures, transportation, alterations, improper handling, acts of God, misuse, abuse, neglect, accident, alteration, installation by unauthorized personnel, improper installation, flood, fire or any product used in connection with our cabinets, such as gas or electric appliances, lighting, countertops, or plumbing fixtures.

This warranty covers the repair or replacement, at the discretion of Cabinets By Graber, of the defective components and accessories integrally associated with the cabinets for a period of one (1) year from the date of shipment from Cabinets By Graber. This warranty does not cover removal and disposal of defective cabinets or components, installation of repaired or replaced cabinets and components, or the cost of transportation of defective, repaired or replaced cabinets and components.

While we will make every effort to provide our customers with a quality product, our warranty does not cover natural color or wood grain variations, mineral streaks or wood knots. It is the nature of real hardwood to have a variety of grain textures. It is these variations that typically enhance the natural beauty of hardwood cabinetry. Unusual or wild grain patterns, certain colors, or differences in color due to the variations in grain are considered industry standard acceptable and will not constitute a reason for replacement. Painted or paint-grade doors are not warranted against cracks in joints or visible glue lines in panels caused by natural contraction or expansion of the wood or the natural aging or mellowing of wood and wood finishes. Color variations in cabinets are natural with different wood species, age, and exposure to sunlight and UV light, so such variations are not covered by this warranty. Normal wear and tear is also excluded.

Any product claimed to be of defective workmanship or of defective material must be returned for our inspection, or written contact within 10 days from the date of discovery must be made to Cabinets By Graber to allow for inspection by an authorized representative if product cannot be returned.

THIS WRITING IS THE COMPLETE AND EXCLUSIVE STATEMENT OF THE EXPRESS WARRANTIES PROVIDED HEREIN AND IS IN LIEU OF ALL OTHER EXPRESS AND/OR STATUTORY WARRANTIES BY THE MANUFACTURER, TO THE EXTENT PROVIDED BY LAW. THERE ARE NO IMPLIED WARRANTIES EXTENDING BEYOND THE TERMS OF THIS WARRANTY. CABINETS BY GRABER SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES OR DAMAGES. THIS WARRANTY IS NON-TRANSFERRABLE. WE EXCLUDE AND ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL DAMAGES OR FOR ANY INCIDENTAL DAMAGES ARISING OUT OF THE BREACH OF ANY EXPRESSED, WRITTEN OR IMPLIED WARRANTY WHICH RELATES TO OUR CABINETS.

