



## *Getting Started*

### Custom Cabinet Design-Build Process

Thank you for considering Cabinets by Graber! We are committed to providing you with the highest quality custom cabinets and exceptional customer service.

At Cabinets by Graber we appreciate the potential opportunity to serve you. The custom cabinet design-build process is a smooth and simple process. You will have a dedicated team working together to make your dreams a reality. With your own online customer login you'll be directly linked to your cabinet team, keeping you informed throughout your custom cabinetry experience. Our goal is to serve your needs and make this a unique and interactive experience.

- ❖ **Design:** Your designer works together with you on design, selections of woods, finishes, door styles, accessories, etc. Start by keeping a dream file. Every time you see something you like, tear out the page, circle what it is you like in the photo and place it in your file. This will help your designer understand your style and preferences. *(If you have an Interior Designer, Builder, Remodeling Company, Certified Kitchen Designer CKD, Certified Bath Designer or any other design professional, they will most likely have already completed this process with you.)*
  
- ❖ **Confirmation:** Once your design is complete and you are ready to order your cabinets, you will endorse the agreement and place a 50% deposit.
  - **At this point of the process, please provide the following items:**
    - Endorsed Agreement
    - Deposit
    - Appliances - manufacturer & model numbers
    - Sinks - manufacturer & model numbers
    - All accessory selections to be made
    - Desired delivery date*(Delivery dates will be affected by changes made after final approval.)*
  
- ❖ **Field Measure:** This will be done by a Cabinets By Graber (CBG) representative. Once the final framing configuration is in place, a CBG representative will come to your home for an exact measurement.
  
- ❖ **Layout:** There will be a minimum of 2-4 weeks before you receive your first set of production drawings (larger jobs will take longer). Our layout team will create CAD production drawings fine-tuned to the field measure we have done and appliance specifications you have provided. These drawings will go to the shop and your cabinets will be constructed from them. It is critical that you respond to questions from the layout team in a timely manner or your delivery date will be affected. **\*\*Please make sure we have a daytime phone or email from you.**

15210 Grabill Road  
Grabill, Indiana 46741

Toll-Free (800) 478-9488 ~ Local (260) 627-2243 ~ Fax (260) 627-3162

[www.cabinetsbygraber.com](http://www.cabinetsbygraber.com)

- ❖ **Final Approval:** You will review and approve your final shop drawings. All changes must be made before your cabinets go into production. Expect your cabinets to be delivered 4-6 weeks from your last revision. Once your custom cabinet order is being constructed in the shop, any changes made will result in additional cost and a delayed delivery date.
- ❖ **Building Your Custom Cabinets:** Once the drawings go into the shop, it is usually just a few weeks before the cabinets are constructed and ready for delivery.
- ❖ **Delivery:** A CBG representative will contact you to arrange your delivery date and time. The majority of the time, your custom cabinets will be wrapped in blankets and delivered in a CBG truck. The remaining 50% balance will be due upon delivery.
- ❖ **Installation:** Typically, your contractor/builder will have an installer they prefer to use. If you would like a local referral, we will share any contractor's names we have worked with in the past in your area. We also fill requests to bring our CBG team to do an installation.

Our goal is to make this process as easy and interactive for you as possible! We are looking forward to providing you with exceptional custom cabinets and we sincerely appreciate your help in expediting the design-build process. On behalf of all of the families at Cabinets By Graber, thank you for considering our cabinets and we appreciate the opportunity to serve you!

**Don't forget to recycle your old cabinets! You may donate them to your local Habitat for Humanity.  
Contact your local chapter today to see if they can use your cabinets!**

<http://www.habitat.org/cd/local/>

15210 Grabill Road  
Grabill, Indiana 46741

Toll-Free (800) 478-9488 ~ Local (260) 627-2243 ~ Fax (260) 627-3162

[www.cabinetsbygraber.com](http://www.cabinetsbygraber.com)